

Tender Package — Request for Bid (RFB)



1. Invitation to Tender:

Tender Name: Master Agreement for Facility Maintenance	Tender No: NIG/MDG/TEN53
Location: Bama, Damboa, Dikwa, Gwoza, Maiduguri & Ngala LGAs – Borno State.	Correspondence Language(s): English
Brief Summary Description of Project: <p>Mercy Corps is an international relief and development organization working in over 40 countries worldwide helping people build secure, productive and just communities. Mercy Corps in Nigeria implements a variety of programs with the ultimate goal of building productive, secure and just communities. Since 2012 Mercy Corps and Corporate Fund have been developing a strong and productive relationship that seeks to “power sustainable social and business progress through cross-sector collaboration and improve the lives of people and their communities in our shared geographies.” In recognition of the nearly two billion people now living in countries where our partnership goals are threatened by fragility, conflict and violence, corporate fund adopted Mercy Corps as one of its Global Emergency and Disaster Relief Partners.</p> <p>Mercy Corps is seeking potential service provider(s) to sign a Master Service Agreement (MSA) for Facility Maintenance of office and Guest Houses in Bama, Damboa, Dikwa, Gwoza, Maiduguri and Ngala LGAs – Borno State, the Northeast Nigeria. Mercy Corps invites sealed bids from legally registered companies as described in section 5.2.</p>	

Tender Package Available from: 21 st June 2022 at 8:00am (WAT)	Tender Package Pickup Location: No 38 Kinshasa Road Old GRA Maiduguri_ Borno State or from website: www.mcnigeria.com/tenders
Deadline for Offer Submission: 28 th June 2022 at 5:30pm (WAT)	Submit Offers to: In sealed envelope to: No 38 Kinshasa Road Old GRA Maiduguri – Borno State or by email: ng-tenders@mercy Corps.org

Mercy Corps reserves the right to accept or reject any late offers

Questions and Answers (Q&A)	
If any, Submit Questions in writing to: qa-ng-tenders@mercy Corps.org or to No 38 Kinshasa Road Old GRA Maiduguri – Borno State.	
Last Day for Questions: 25 th June 2022	Questions will be answered by: 26 th June 2022. All answers will be uploaded to www.mcnigeria.com/tenders

Documentation Checklist	
These documents are contained within this	✓ Invitation to Tender

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tender package:	✓	General Conditions for Tender
	✓	Criteria and Submittals
	✓	Price Offer Sheet
	✓	Supplier Information Form
	✓	Scope of Work/Technical Specifications/BoQ
	✓	Sample Contract

2. General Conditions for Tender

Mercy Corps invites offers for the goods, services and/or works described and summarized in these documents, and in accordance with procedures, conditions and contract terms presented herein. Mercy Corps reserves the right to vary the quantity of work/materials specified in the Tender Package without any changes in unit price or other terms and conditions and to accept or reject any, all, or part of submitted offers. The supplier will be responsible to deliver the service to Mercy Corps in Maiduguri – Borno State

2.1 Mercy Corps' Anti-Bribery and Anti-Corruption Statement

Mercy Corps strictly prohibits:

- Any form of bribe or kickback in relation to its activities
This prohibition includes any *request* from any Mercy Corps employee, consultant or agent for anything of value from any company or individual in exchange for the employee, consultant or agents taking or not taking any action related to the award of a contract or the contract once awarded. It also applies to any *offer* from any company or individual to provide anything of value to any Mercy Corps employee, consultant or agent in exchange for that person taking or not taking any action related to the award of the contract or the contract.
- Conflicts of interests in the awarding or management of contracts
If a company is owned by, whether directly or indirectly, in whole or in part, any Mercy Corps employee or any person who is related to a Mercy Corps employee, the company must ensure that it and the employee disclose the relationship as part of or prior to submitting the offer.
- The sharing or obtaining of confidential information
Mercy Corps prohibits its employees from sharing, and any offerors from obtaining, confidential information related to this solicitation, including information regarding Mercy Corps' price estimates, competing offerors or competing offers, etc. Any information provided to one offeror must be provided to all other offerors.
- Collusion between/among offerors
Mercy Corps requires fair and open competition for this solicitation. No two (or more) companies submitting bids can be owned or controlled by the same individual(s). Companies submitting offers cannot share prices or other offer information or take any other action intended to pre-determine which company will win the solicitation and what price will be paid.

Violations of these prohibitions, along with all evidence of such violations, should be reported to:

integrityhotline@mercy Corps.org

Mercy Corps will investigate allegations fully and will take appropriate action. Any company, or individual that participates in any of the above prohibited conduct, will have its actions reported to the appropriate authorities, will be investigated fully, will have its offer rejected and/or contract terminated, and will not be eligible for future contracts with Mercy Corps. Employees participating in such conduct will have his/her employment terminated.

Violations will also be reported to Mercy Corps' donors, who may also choose to investigate and debar or suspend

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companies and their owners from receiving any contract that is funded in part by the donor, whether the contract is with Mercy Corps or any other entity.

2.2 Tender Basis:

- All offers shall be made in accordance with these instructions, and all documents requested should be furnished, including any required (but not limited to) supplier-specific information, technical specifications, drawings, bill of quantities, and/or delivery schedule. If any requested document is not furnished, a reason should be given for its omission in an exception sheet.
- No respondent should add, omit or change any item, term or condition herein.
- If suppliers have any additional requests and conditions, these shall be stipulated in an exception sheet.
- Each offeror may make one response only.
- Each offer shall be valid for the period of [two years] from its date of submission.
- All offers should indicate whether they include taxes, compulsory payments, levies and/or duties, including VAT, if applicable.
- Suppliers should ensure that financial offers are devoid of calculation errors. If errors are identified during the evaluation process, the unit price will prevail. If there is ambiguity on the unit price, the Selection Committee may decide to disqualify the offer.
- Any requests for clarifications regarding the project that are not addressed in written documents must be presented to Mercy Corps in writing. The answer to any question raised in writing by any offeror will be issued to that offeror. In some cases Mercy Corps may choose to issue clarifications to all offerors. It is a condition of this tender that no clarification shall be deemed to supersede, contradict, add to or detract from the conditions hereof, unless made in writing as an Addendum to Tender and signed by Mercy Corps or its designated representative.
- This Tender does not obligate Mercy Corps to execute a contract nor does it commit Mercy Corps to pay any costs incurred in the preparation and submission of bids. Furthermore, Mercy Corps reserves the right to reject any and all offers, if such action is considered to be in the best interest of Mercy Corps.
- The supplier will be responsible to deliver the entire order to Mercy Corps designated Location in Dikwa LGA Borno State

2.3 Supplier Eligibility

Suppliers may not apply, and will be rejected as ineligible, if they:

- Are not registered companies
- Are bankrupt or in the process of going bankrupt
- Have been convicted of illegal/corrupt activities, and/or unprofessional conduct
- Have been guilty of grave professional misconduct
- Have not fulfilled obligations related to payment of social security and taxes
- Are guilty of serious misinterpretation in supplying information
- Are in violation of the policies outlined in Mercy Corps Anti Bribery or Anti Corruption Statement
- Supplier (or supplier's principals) are on any list of sanctioned parties issued by; or are presently excluded or disqualified from participation in this transaction by: the United States Government or United Nations by the United States Government, the United Kingdom, the European Union, the United Nations, other national governments, or public international organizations.

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Additional eligibility criteria, if applicable, are stated in section 3.2 of this tender package.

2.4 Response Documents

Offerors must submit an offer in their own format and ensure it contains all the required documents and information specified in this tender. Where an itemized Price Offer Sheet is included in the tender package, the offeror must complete and submit it with the rest of their offer.

2.5 Acceptance of Successful Response

Documentation submitted by offerors will be verified by Mercy Corps. The winning offeror will be required to sign a contract for the stated, agreed upon amount.

2.6 Certification Regarding Terrorism

It is Mercy Corps' policy to comply with humanitarian principles and the laws and regulations of the United States, the European Union, the United Nations, the United Kingdom, host nations, and other applicable donors concerning transactions with or support to individuals or entities that have engaged in fraud, waste, abuse, human trafficking, corruption, or terrorist activity. These laws and regulations prohibit Mercy Corps from transacting with or providing support to any individuals or entities that are the subject of government sanctions, donor rules, or laws prohibiting transactions or support to such parties.

3. Criteria & Submittals

3.1 Contract Terms

Mercy Corps intends to issue a contract to one or several company(ies) or organization(s). The successful offeror(s) shall be required to adhere to the statement of work and terms and conditions of the resulting contract. The anticipated contract is incorporated in [Section 6](#) herein. By submitting an offer, offerors certify that they understand and agree to all of the terms and clauses contained in [Section 6](#).

3.2 Specific Eligibility Criteria

Eligibility criteria must be met and the corresponding supporting documents listed below under "Tender Submittals" **must** be submitted with offers. Offerors who do not submit these documents may be **disqualified** from any further technical or financial evaluation.

Eligibility Criteria:

- **Must be registered in Nigeria with evidence of registration attached.**
- Must have recognized corporate bank account (Mercy Corps will make all payments in bank through bank transfers).
- Must have a **Tax identification number** (TIN) with evidence of registration with FIRS attached, tax clearance certificate must not be later than 2022. (Note that Mercy Corps in Nigeria deducts withholding tax in accordance with government regulations.)

3.3 Tender Submittals

Documents and required information listed in tender submittals are necessary in order to support the eligibility criteria and to conduct technical evaluations of received offers (and due diligence). While absence of these documents and/or information does not denote mandatory disqualification of suppliers, the lack of these items has the potential to severely and negatively impact the technical evaluation of an offer.

Documents supporting the Eligibility Criteria:

- Legal Business Registration (**Certificate of business registration with Corporate Affairs Commission**)
- Tax Registration Certificate (**FIRS or Borad of Internal Revenue**)
- Must have evidence of good track record for similar contracts executed with references from previous clients (**please attach evidence to bid document**).

Documents to conduct the Technical Evaluation and additional Due Diligence:

- Company Profile, 2-page max.
- Document confirming supplier agreement to delivery time (**Maximum delivery or completion time in order for suppliers to pass is 3 calendar days from the date of signing task order**)
- Evidence of financial capability (**attach audited financial report from 2019 to date or 2 years bank statement**)
- Key personnel CVs max 3 pages.

Price Offer:

The Price offer is used to determine which offer represents the best value and serves as a basis of negotiation before award of a contract. As a Fixed-Price contract, the price of the contract to be awarded will be an all-inclusive fixed price basis, either in the form of a total fixed price or a per-unit/deliverable fixed price. No profit, fees, taxes, or additional costs can be added after contract signing. Offerors must show unit prices, quantities, and total price, as displayed in the Offer Sheet in Section 4. All items must be clearly labeled and included in the total offered price. All associate costs must be captured in the unit prices of the service provider.

3.4 Currency

Offers should be submitted in: NGN.
Payments will be made in: NGN through wire transfer.

3.5 Tender Evaluation (LPTA Selection Method)

Based on the above submittals, a Mercy Corps Tender Committee will conduct a tender evaluation process. Mercy Corps reserves the right to accept or reject any or all bids, and to accept the offer(s) deemed to be in the best interest of Mercy Corps. MC will not be responsible for or pay for any expenses or losses which may be incurred by any Offeror in the preparation of their tender.

Evaluations will be conducted as described in the following subsections:

3.5.1 Technical Evaluation

Lowest Price, Technically Acceptable (LPTA)

Mercy Corps Tender Committee will conduct a technical evaluation which will grade technical criteria on a pass/fail basis. Supplier's bids **must meet the minimum technical standard** established here in order to receive a passing mark. Any offerors who receive a failing mark on any criteria will be automatically disqualified from the tender process.

Only offerors who pass all criteria will move on to the next round of evaluation.

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Pass/fail technical criteria are as follows:

Technical Criteria	Pass or Fail?
Company Profile (2 page maximum)	
Delivery Time/Project Schedule (maximum delivery or completion time in order for the supplier to pass is 3 calendar days from the date signing TO under this framework)	
Evidence of financial capability (attach audited financial report from 2019 to date or 2 years bank statement)	
Evidence of good track record for similar contracts executed with references from previous clients (please attach evidence to bid document).	
Key personnel CVs (3 pages maximum)	

3.5.2 Financial Evaluation and Price/Cost Analysis

All suppliers who passed all technical criteria will move on to the financial evaluation where the lowest price offer(s) will be accepted as the winning offeror(s) assuming the price is deemed fair and reasonable and subject to the additional due diligence in section 3.5.3.

3.5.3 Additional Due Diligence

Upon completion of both the technical and financial evaluations Mercy Corps may choose to engage in additional due diligence processes with a particular offeror or offeror(s). The purpose of these processes is to ensure that Mercy Corps engages with reputable, ethical, responsible Suppliers with solid financials and the ability to fulfill the contract. Additional due diligence may take the form of the following processes (though it is not limited to):

- Reference Checks
- Supplier’s facility visits
- Analysis of audited financial statements
- Determination of relations and affiliations between offerors
- Other appropriate documented method giving Mercy Corps increased confidence in the supplier’s ability to perform
- Samples will be checked by committee at the vendor’s shop for the quality of the goods.

4. Offer Form

Offerors must submit their own independent offer including at least (but not limited to):

- All documents requested in the “Eligibility Criteria” section of this Tender Package
- All documents requested in the “Tender Submittals” section of this Tender Package
- All information listed in the “Documents Comprising the Bid” section below

All offers must be duly signed (including position and full name of the signer) and stamped, with the date of completion.

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Documents Comprising the Bid

The following information must be included in the offer of any potential offeror:

- Cover Letter** explaining interest to be a contracted vendor or supplier. The content of the cover letter shall include the following information:
 - A detailed specification of the offered items if vary from the required specifications
 - Warranty.
 - Delivery time
 - Price validity date (for this purpose and as stated on the advertisement, quote given shall remain unchanged for 180 working days)
- A Price Offer detailing the unit price only using the **Price Offer Sheet** template provided in section 7
- Completed and signed Mercy Corps **Supplier Information Form** (template provided in section 7)
- Other important documents offeror feels need to be attached to support their bid

The original bid shall be signed by the offeror or a person or persons duly authorized to bind the offeror to the contract. Financial offer pages of the bid shall be initialed by the person or persons signing the bid and stamped with the company seal.

Any interlineations, erasures, or overwriting shall be valid only if they are initialed by the person or persons signing the bid.

5. Scope of Work

Deliverables: The handy man will perform a range of maintenance duties for Maiduguri and Deep Field Offices and Guest houses. The duties include but not limited to the following:

ELECTRICAL:

- Checkup of all the electrical System & appliances when contacted: Defective bulbs, tube lights, parameter lights, fans, switches, sockets, plug points, short circuiting/Tripping lines, re-wiring, managing tangled wires, load balancing and any other job.
- A thorough checking up to all the electrical systems which includes cleaning of all panel junctions, tightening of all connections, checking/cleaning/greasing of all contracts, checking of Main Circuit Breakers (MCB's).
- Maintenance of the office high voltage transformer, main electric meters, main power supply in liaison with Yola Electricity Distribution Company.
- Installation of various electrical equipment etc. where necessary.
- While installing high power consumption electrical device i. e. Heater, AC, Electric boiler, the contractor should access electric current load between each electric phase to ensure electric load is equally shared in each phase to avoid accident.
- Be able to repair or arrange to repair all kinds of electronic and electrical items.
- Performing electrical checks, rewiring, replace switches, sockets, indoor and external light fittings, fuses, junction boxes, repairs and maintenance including but not limited to replacement of light fixtures

PLUMBING:

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- Installation or repair of flush, shower, repair of leakages from pipelines both internal and external, surface drains, manhole cleaning, removal of blockage in the pipelines using pressure pump, if necessary, etc.
- Pipelines (Cold and Hot water supply pipeline)
- Commode leak repair
- Wash basin/Sink leakage repair
- Tap repair & replacement
- Soil, Waste and Rainwater drainage pipelines
- Sewer pipe Fixtures
- Flush, shower repair of leakages from pipe.
- Surface and rooftop drains
- Removal of blockage in the pipeline using pressure pump
- Testing of water quality
- Cistern repair
- Installation of plumbing fixtures like sinks, toilets, faucets, fixing plumbing systems including but not limited to unclogs sinks and toilets, repairs of taps, broken pipes and minor/major leaks

CARPENTRY:

- Contractor will do the Carpentry work on as & when required basis which will include:
- Repair of desk, chair, cupboards
- Aluminum/ wooden windows & door disorder
- Door Frame and Door Lock
- Sealing Doors and Windows
- Fixing frames for doors, windows
- Local made panel door shutter
- Mosquito screen window shutter
- All items will be provided and installed by the contractor
- Carry out carpentry checks and repairs including but not limited to office doors, cupboard doors, locks etc
- Assist in the preparation of a current list of furniture/equipment for repair, inclusive of recommendations for remedial actions to be taken

AIR CONDITIONER:

- Carry out Air conditioners installations, uninstallations, gasing, servicing, changing of compressors, repairs of motor blade, relays and fan motor for refrigerators, replace filters, evaporator coils, inspect ducts for molds, dust and debris.
- Conduct routine inspection of Office and guest house and prepare a report on any area of concern for the Administration department
- All broken, damaged and fallen wooden panels will be substituted with new ones of the same kind, color and size.
- Routine maintenance such as oiling, greasing, checking of tension of belt, cleaning of filters, changing of bearings & routine maintenance of AHU to be carried. Checking/cleaning/replacement of coil as required. Annual oil/gas charging of compressor.

MONITORING OF ACTIVITIES

The activities will be managed and work closely with Mercy Corps' Administration team where, **If the contractor's service is not satisfactory, payments will not be made. N/B: The price on the list includes that of the services as well as the products.**

DURATION OF WORK

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The Contractor must complete the work within the time frame that will be agreed upon on the quotation document.

DAMAGES AND DEFECTS

The Contractor shall use due care so that no persons are injured, or no property damaged or lost in providing the services. The Contractor shall be solely responsible for all loss, damages, costs and expenses in respect of any injury to persons, damage of property, or infringement of the rights of others incurred in the performance of the services or caused in any other manner whatsoever by the Contractor or its employees. The Contractor shall rectify any loss or damage for which, the Contractor is responsible, at no charge to the Mercy Corps and to the satisfaction of the Mercy Corps.

Payment Details:

- To be paid total sum for services rendered upon submission of service completion report(s) and completion of planned activities or deliverables for the day(s) in question and based on approval of the country director (or his/her designated representative).
- Payments for services will be subject to 5% With Holding Tax.

PROFESSIONAL ATTITUDE

A handy man must possess the following work attitude:

- Committed to the job
- High level of energy and enthusiasm
- Attentive to clients and job's demand
- Respectful to the work environment

DEFAULTS

Mercy Corps may without prejudice to any other remedy for breach of contract, may immediately terminate the contract, in whole or in part, and utilize the services of any other Contractor, if the successful Contractor:

- Fails to make delivery of the services
- Fails to perform any provision of the contract within the time specified, or within a reasonable amount of time if no time is specified, as determined by Mercy Corps
- Fails to meet the Mercy Corp's standard of expected and agreed level of service and performance
- He adjudges bankrupt or makes general assignment for the benefit of creditors

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6. Sample Contract

This is the anticipated contract. However, if required, additional terms and conditions may be added by Mercy Corps in the final contract.

MASTER PURCHASE AGREEMENT

Contract No. _____

THIS MASTER PURCHASE AGREEMENT (the “**Agreement**”) entered into as of _____ by and between MERCY CORPS, a State of Washington, U.S.A. nonprofit corporation having its principal office in Portland, Oregon, U.S.A. (“**Mercy Corps**”) and _____ (“**Supplier**”) is as follows:

1. Master Agreement and Purchase Order Issuance and Acceptance. From time to time during the term of this Agreement, Mercy Corps may desire to purchase goods from Supplier at the Specifications and Prices specified in this Agreement. Should Mercy Corps desire to purchase goods from Supplier, Mercy Corps’ Authorized Representative will issue Purchase Orders substantially in the form attached hereto as Exhibit A (each, a “**Purchase Order**” or “**PO**”). Supplier must notify Mercy Corps within three business days if it rejects a Purchase Order or requires changes to a Purchase Order.

2. Additional Terms and Defined Terms. Additional Terms are specified in Schedule I hereto (the “**Additional Terms**”). The terms in Schedule I are incorporated in this Agreement by this reference. The following additional defined terms are included in Schedule I: Authorized Representative, Delivery Date, Delivery Location, Delivery Terms, Donor Terms, Goods, Packing Requirements, Pricing, and Specifications. “**Agreement**” means this Master Purchase Agreement, the Additional Terms in Schedule I and each Purchase Order, in each case, as amended, modified or supplemented from time to time. Additional terms may be defined throughout this Agreement.

3. Purchase and Sale of Goods. Supplier will sell to Mercy Corps, and Mercy Corps will purchase and pay the Price(s) for, the Goods in accordance with the terms and conditions set forth in this Agreement and each Purchase Order. The Prices stated in the Additional Terms shall remain valid and apply to all Purchase Orders issued under this Agreement

4. Non-Exclusivity. This Agreement is not intended to create an exclusive relationship between the parties. Unless the Additional Terms specify a Minimum Quantity of Goods, Mercy Corps is not obligated to issue any Purchase Order(s) to Supplier. If the Additional Terms specify a Minimum Quantity of Goods, Mercy Corps shall be obligated only to issue a PO(s) for the Minimum Quantity.

5. Specifications. The Goods must strictly comply with or exceed the Specifications listed in Schedule I. No deviation, substitution or change is permitted without Mercy Corps’ prior written consent.

6. Purchase Order Amendments. Mercy Corps may suspend Supplier's performance, increase or decrease the ordered quantities, or make changes for Mercy Corps’ reasonable business needs by written notice to Supplier (each, a “**Purchase Order Amendment**”). Unless mutually agreed, a Purchase Order Amendment does not apply to change the Goods timely and fully delivered and accepted before the date of the Purchase Order Amendment. If any change causes an increase or decrease in the cost of, or the time required for, Supplier's performance, an equitable adjustment may be made in the price or delivery schedule or both, if such adjustment is set forth in a Purchase Order Amendment signed by the Authorized Representative.

7. Inspection, Acceptance and Rejection.

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- a. All Goods will be subject to Mercy Corps' inspection and testing (which may be done by a third party authorized by Mercy Corps), at any time and place, including the period of manufacture/production/creation and before final acceptance. If Mercy Corps inspects or tests at Supplier's premises, Supplier, without additional charge, will provide all reasonable facilities and assistance for the safety and convenience of Mercy Corps' inspectors. No inspection or testing done or not done before final inspection and acceptance will relieve Supplier from responsibility for defects or for other failure to meet the requirements of this Agreement. Notwithstanding any prior inspections or payments made, all Goods will be subject to final inspection and acceptance at the Delivery Location within a reasonable time after delivery (but in no event, less than three days after the date of delivery).
- b. Acceptance will occur only when the Authorized Representative delivers written, signed notice of acceptance to Supplier in the form of a goods received notice ("GRN") and such notice has been signed by Supplier's representative. The GRN must include: (1) the GRN number and the packing slip number; (2) the Contract number and Purchase Order number; (3) a description of the Goods; (4) the quantity delivered; (5) final inspection date and location; (6) quantity accepted; and (7) quantity rejected or over-shipped.
- c. If any delivery, documentation or the Goods delivered do not comply with all of the terms and conditions of this Agreement, Mercy Corps may do one or more of the following: (1) reject such nonconforming Goods, accept conforming Goods and reduce the purchase price by such amount as Mercy Corps determines in good faith reflects the value to Mercy Corps of the accepted Goods, (2) accept such nonconforming Goods and reduce the purchase price by such amount as Mercy Corps determines in good faith reflects the reduced value to Mercy Corps of such nonconforming Goods; (3) reject all Goods; and/or (4) terminate this Agreement without any further obligation on Mercy Corps' part.
- d. If any Goods are finally accepted, Mercy Corps will only pay for the quantity accepted up to the quantity specified in this Agreement. Mercy Corps will in no event pay for quantity above the amount provided for in this Agreement or accepted. Mercy Corps or its agent will hold over-shipments and non-conforming shipments at Supplier's risk and expense for a reasonable time awaiting Supplier's instructions. Supplier will bear the expense of return charges, storage charges and other expenses for over-shipped quantities and Goods not accepted.

8. Packing. All Goods will be prepared for shipping and delivery and will be shipped in accordance with the Packing Requirements listed in Schedule I. Price based on weight will include net weight only. Supplier will not charge Mercy Corps for packaging or pre-shipping costs, such as boxing, crating, handling damage, drayage, or storage. Supplier will mark all containers with necessary handling and shipping information, Contract Number, Purchase Order number date of shipment, and names of the consignee and consignor. A packing list, and other documentation required for domestic or international transit, regulatory clearance or identification of the Goods will accompany each shipment.

9. Transportation, Shipment and Delivery. Shipment/transportation will be in accordance with the Delivery Terms, Delivery Date, and Delivery Location in Schedule I and corresponding POs. Mercy Corps will not be charged for shipping, delivery, loading or unloading costs unless otherwise specified in the Delivery Terms.

10. Risk of Loss. Supplier will bear all risk of loss, damage, or destruction to the Goods, in whole or in part, occurring before final acceptance by Mercy Corps at the Delivery Location; provided, Mercy Corps is responsible for any loss caused by its gross negligence.

11. Taxes, Duties and Expenses.

- a. All taxes, duties and other governmental charges with respect to the manufacture/production/creation of the Goods and the delivery of the Goods to Mercy Corps in accordance with this Agreement will be the liability of, and borne solely by, Supplier. If the law requires Mercy Corps to withhold taxes from payments to Supplier, Mercy Corps may withhold those taxes and pay them to the appropriate taxing authority. Mercy Corps will deliver to Supplier an official receipt for such taxes. Mercy Corps will use reasonable efforts to minimize any taxes withheld to the extent allowed by law.

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- b. Supplier is responsible for all expenses incurred by it in performing under this Agreement.

12. Invoicing and Payment.

- a. Mercy Corps will have no obligation to make any payment to Supplier with respect to the Goods until final acceptance in accordance with the Inspection, Acceptance and Delivery clause of this Agreement and delivery of an invoice that fully complies with the requirements specified in this Agreement. Supplier may only include Goods on an invoice after Supplier receives a GRN. Invoices must be submitted within 60 days of Supplier's acceptance of a GRN. Mercy Corps will have no obligation to pay an invoice submitted after 60 days or to pay an invoice amount that Mercy Corps disputes in a written notice to Supplier. Each invoice must contain or attach the following: (1) a copy of the signed GRN; (2) Supplier's name and address; (3) description of the Goods delivered, delivery date, quantity, unit price and total price to be paid; (4) all information necessary for Mercy Corps to implement payment via the Payment Terms (e.g., name of representative to address payment to, address, bank account information as applicable for the method of payment); (5) the Contract Number and Purchase Order number; (6) packing slip number; (7) taxes and duties (only if payable by Mercy Corps per the terms of this Agreement); (8) Delivery Location and Delivery Date; and (9) any other information reasonably required by Mercy Corps. Invoices will only be deemed received on the date they are delivered to the Authorized Representative pursuant to the Payment Terms.
- b. Mercy Corps will make payment in accordance with the Payment Terms within 30 days of receipt of Supplier's fully conforming invoice. Payment of an invoice will not constitute acceptance of Goods, and is subject to adjustment for errors, shortages, defects or other failure of Supplier to meet the requirements of this Agreement. Mercy Corps may set-off amounts owed to Mercy Corps against an amount Mercy Corps owes to Supplier or Supplier's affiliated companies, and Mercy Corps will provide notice to Supplier within a reasonable time after the setoff.

13. Representations, Warranties and Additional Covenants. Supplier represents and warrants to Mercy Corps and covenants with Mercy Corps as follows.

- a. Supplier has full rights and authority to enter into and perform its obligations under this Agreement. Supplier's performance will not violate any agreement or obligation between Supplier and any third party.
- b. The Goods and all documentation required will meet each of the standards and specifications set forth in this Agreement. The Goods are merchantable and fit for their intended purpose, comply with all applicable law and are free from all defects in material and workmanship.
- c. Supplier will deliver good and marketable title to the Goods free and clear of all liens, claims, encumbrances and interests of any other person, entity or government. The Goods will not infringe on any patent, copyright, trademark, trade secret or other proprietary right of any third party.
- d. Supplier will comply with all applicable law, regulations and rules in the performance of its obligations under this Agreement.
- e. Supplier has not, and will not, engage in transactions with, or provide resources or support to, individuals and organizations associated with terrorism, including those individuals or entities that appear on the Specially Designated Nationals and Blocked Persons List maintained by the U.S. Treasury (<http://www.treasury.gov/resource-center/sanctions/SDN-List/Pages/default.aspx>) or the United Nations Security designation list (http://www.un.org/sc/committees/1267/qa_sanctions_list.shtml).
- f. Supplier will comply with and train its employees in all applicable laws against bribery, corruption, inaccurate books and records, inadequate internal controls and money-laundering, including the U.S. Foreign Corrupt Practices Act and the UK Bribery Act. Supplier has not and will not offer or give any employee, agent, or representative of Mercy Corps anything of value to secure any business from Mercy Corps or influence such

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person to alter the terms, conditions, or performance of any contract with or purchase order from Mercy Corps, including but not limited to this Agreement.

- g. Supplier, including its owners or employees, does not own, directly or indirectly, any other company that was competing for award of this Agreement or any Purchase Order. Supplier did not seek or obtain confidential information related to the award of this Agreement or any Purchase Order from any Mercy Corps employee, agent or representative. Supplier did not collude or conspire with any other individual or entity to limit competition for the award of this Agreement or any Purchase Order, to set prices being offered or in any other way to interfere with free and open competition.
- h. Supplier is not owned in whole or in part, directly or indirectly, by any immediate or extended family member of any Mercy Corps employee, agent or representative, or, if so owned, Supplier fully disclosed such relationship and any potential conflict of interest has been waived, in writing, by Mercy Corps.
- i. Supplier has not engaged in, and will not engage in, any of the following conduct: (A) trafficking in persons (as defined in the Protocol to Prevent, Suppress, and Punish Trafficking in Persons, especially Women and Children, supplementing the UN Convention against Transnational Organized Crime); (B) procuring a commercial sex act; or (C) using forced labor.
- j. Supplier is not the subject or any governmental or donor investigation and has not been debarred or suspended by any government, governmental agency or donor.

14. Independent Contractor. The parties intend to be independent contractors. Supplier will be solely responsible for and have control over the means, methods, techniques, personnel and procedures for supplying goods. Neither party will be deemed an agent or partner of the other party.

15. Confidentiality. Supplier will maintain the confidentiality of: (i) any information Mercy Corps provides to Supplier that Mercy Corps identifies as confidential; (ii) the terms and conditions of this Agreement; and (iii) nonpublic information regarding Mercy Corps' policies and practices. Upon Mercy Corps' request, Supplier will return to Mercy Corps all confidential information provided by Mercy Corps to Supplier.

16. Indemnification. Supplier will indemnify Mercy Corps and each of its officers, directors, employees, representatives and agents (each, an "**Indemnitee**"), and hold them harmless from, any and all losses, claims, damages, liabilities, any government or donor investigations, fines or penalties and related expenses (including incidental and consequential damages and reasonable attorneys' fees, whether incurred at the investigative, trial or appellate level or otherwise) incurred by any Indemnitee or asserted against any Indemnitee by any third party or by Supplier arising out of, in connection with, or as a result of this Agreement, any failure by Supplier to fully perform its obligations under this Agreement or any breach by Supplier of any of its representations and warranties under this Agreement, provided that such indemnity will not, as to any Indemnitee, be available to the extent that such losses, claims, damages, liabilities or related expenses resulted from the gross negligence or willful misconduct of such Indemnitee.

17. Termination and Remedies.

- a. Provided no Purchase Order is outstanding and remains to be performed by either party, this Agreement may be terminated by either party at any time upon written notice to the other party.
- b. Any Purchase Order may be terminated under the following circumstances:
 - i. by both Parties on mutual written agreement of the Parties;
 - ii. by either Party for its convenience with written notice and after the Termination Notice Period specified in the Additional Terms has expired;

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- iii. by Mercy Corps immediately upon written notice in the event Mercy Corps' donor(s) terminates or withdraws funding that Mercy Corps would use to pay Supplier for the Goods;
- iv. by either Party due to the non-terminating Party's breach of this Agreement and failure to correct such breach within 15 days prior notice of such breach;
- v. be either Party upon written notice if a force majeure event, including any not reasonably foreseeable war, insurrection, change in law or government action or inaction, strike, natural disaster or similar event, prevents the terminating Party from being able to fulfill its obligations under this Agreement; or
- vi. by Mercy Corps immediately upon written notice if Mercy Corps using its sole discretion determines that Supplier has or will breach any of its warranties, covenants or representations in this Agreement, in which case Mercy Corps may withhold any and all amounts owed to Supplier until such breach is remedied.

In the event termination is due to Mercy Corps' breach of this Agreement, by Mercy Corps for Mercy Corps convenience, due to force majeure event, or due to loss of funding, Mercy Corps will be obligated to pay Supplier for its reasonable, pro-rated costs of work completed and expenses properly incurred prior to termination.

If Mercy Corps determines that Supplier has or will breach any of its warranties, covenants or representations in this Agreement, Mercy Corps may, in addition to any other remedies for such breach available at law or in equity, (i) terminate this Agreement; (ii) reject any Goods delivered; (iii) return any Goods already accepted and obtain full repayment for any amount paid for such Goods; (iv) if Supplier breaches Section 13(j), withhold payment until such investigation, suspension or debarment is lifted; and (v) if Supplier breaches any of Section 13(e), (f), (g), (h) or (i), not pay for any Goods that have been accepted but that have been consumed or otherwise cannot be returned to Supplier and report the breach to Mercy Corps donors and appropriate governmental authorities.

18. Dispute Resolution. Any unresolved dispute or claims will be settled by arbitration administered by the International Centre for Dispute Resolution in accordance with its International Arbitration Rules. The number of arbitrators will be one. The place of arbitration will be Portland, Oregon. The language of the arbitration will be English.

19. Access to Books and Records. Mercy Corps, its donors (including, if applicable, USAID, and the Comptroller General of the United States) and any of their respective representatives will have access to any books, documents, papers and records of Supplier that are directly pertinent to this Agreement for the purpose of making audits, examinations, excerpts and transcriptions for a period of seven years following the completion of the final PO issued by Mercy Corps under this MPA.

20. Additional Donor Terms and Conditions. The Donor Terms (if any) are incorporated in this Agreement by reference and are fully binding on Supplier and Mercy Corps. In the event of a conflict between the Donor Terms and any other provision of this Agreement or any other document between Supplier and Mercy Corps, the Donor Terms will prevail.

21. Miscellaneous.

- a. This Agreement and the rights and obligations of the parties hereto will be governed by and construed in accordance with the laws of the State of Oregon (exclusive of the United Nations Convention on Contracts for the International Sale of Goods), without regard to the conflict of laws provisions thereof.
- b. No right or obligation under this Agreement (including the right to receive monies due) will be assigned without the prior written consent of Mercy Corps. Any assignment without such consent will be void. Mercy Corps may assign its rights under this Agreement.

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- c. All notices provided for herein will be in writing and will be delivered by hand or overnight courier service, email or fax in accordance with each party's contact information set forth in the applicable Purchase Order. Notices will be deemed to have been given when received, provided that notices sent by email or fax will be deemed received when sent (except that, if not sent during normal business hours for the recipient, will be deemed received at the opening of business on the next business day for the recipient).
- d. Time is of the essence of each and every obligation of Supplier under this Agreement.
- e. If any provision of this Agreement is prohibited by or invalid under applicable law, such provision will be ineffective only to the extent of such prohibition or invalidity without invalidating the remainder of such provision or any remaining provisions of this Agreement.
- f. Except as otherwise provided above, this Agreement may be amended or modified only by a written document signed by both parties. This Agreement constitutes the entire contract between the parties relating to the subject matter hereof and supersedes any and all previous agreements and understandings, oral or written, relating to the subject matter hereof.
- g. No failure on the part of Mercy Corps to exercise, and no delay in exercising, any right, power, privilege or remedy under this Agreement will operate as a waiver thereof; nor will any single or partial exercise of any such right, power, privilege or remedy preclude any other or further exercise thereof or the exercise of any other right, power, privilege or remedy. The rights and remedies under this Agreement are cumulative and not exclusive of any rights, powers, privileges and remedies that may otherwise be available to Mercy Corps.
- h. The warranty, representations, dispute resolution, confidentiality and indemnification provisions of this Agreement will survive final acceptance of the Goods, payment of the purchase price and the termination, cancellation or expiration of this Agreement.
- i. In the event the terms of the Master Purchase Agreement conflict with any term in the Additional Terms or any PO, the terms in the Master Purchase Agreement shall prevail over the terms of the Additional Terms or PO unless the contradictory terms in the Additional Terms or PO specifically state that they are intended to override or amend the terms of the Master Purchase Agreement and specifically state the term(s) of the Master Purchase Agreement being amended or overridden. In the event that the terms of the Additional Terms and PO conflict, the terms in the Additional Terms shall prevail unless the terms of the PO specifically state that they are intended to override or amend the Additional Terms and specifically state the term(s) in the Additional Terms being amended or overridden.

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IN WITNESS WHEREOF, this Master Purchase Agreement has been duly executed as of the date first written above.

MERCY CORPS

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

FINANCIAL REVIEW

By: _____

Name: _____

Title: _____

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SCHEDULE I

ADDITIONAL TERMS

1. **Term of the Agreement:** *[2 years]* or until the final Purchase Order agreed to prior to the end of the *[2 years]* term has been fully completed and final payment made, whichever is later.
2. **Description of the Goods:** Mercy Corps is seeking to engage local shelter NFI vendor(s) to redeem the electronic commodity vouchers using e-platform provided by Mercy Corps. Identified IDP/returnee households shall be issued with electronic vouchers to redeem pre-specified quantities of materials. Pre-qualified vendor(s) to redeem the above-mentioned vouchers providing specific quality of materials as agreed in the Master Purchase Agreement (MPA). However, Vendors may be engaged to supply materials directly by issuance of Purchase Order (PO) and materials may be supplied in kits or pieces depending on the approach to be adopted. For the voucher modality, beneficiaries shall have a choice to go any of the pre-qualified vendors to exchange their electronic commodity vouchers. Project locations include Dikwa, Bama, Damboa, Damasak, Rann (Kala Balge), Ngala, Pulka, Banki, Monguno, Nganzai, Kaga (Benishek), Ngamdu, Konduga, Mafa, Jere, Gubio, Gwoza.
3. **Specifications:** The Goods must all strictly adhere to the following specifications: *Please refer to BOQ for full description of goods/NFI Kits.*
4. **Pricing:**
 - a. **Unit Price(s):** The Prices for the Goods shall remain valid and shall neither go up or down during the term of this Agreement.
5. **Minimum and/or Maximum Quantity (if any):** *“Intentionally Omitted.”*
6. **Additional Invoicing and/or Payment Terms (if any):** *“Intentionally Omitted.”*
7. **Packing Requirements:** *To be specified in each Purchase Order* (the “Packing Requirements”).
8. **Delivery Location:** Will be as specified in the individual PO form (the “Delivery Location”).
9. **Delivery Terms:** *All vendors must quote charges for the delivery to the site.*
10. **Authorized Representatives and Contact Information:**
 - a. **Mercy Corps:** Only the following Mercy Corps employees are authorized to agree to any amendment of this Purchase Order and any related Change Order:

Attn: _____
Fax: _____
Email: _____

Only the following Mercy Corps employees are authorized to accept or reject Goods or sign on any GRN with respect to this Purchase Order.

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Attn: _____
Fax: _____
Email: _____

b. **Supplier:** Supplier's authorized representative for all purposes is:

Attn: _____
Fax: _____
Email: _____

11. **Donor Terms:** The terms set forth in Schedule II (the “Donor Terms”) are hereby incorporated in this Purchase Order by reference.]

With their signatures below the Parties do hereby agree to the Additional Terms to the Master Purchase Agreement stated herein.

DATED: _____

MERCY CORPS

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

FINANCIAL REVIEW

By: _____

Name: _____

Title: _____

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SCHEDULE II

Other Contract Provisions Required by Law or MC's Donor

A: DFID funded Program

Mercy Corps, in accordance with donor regulations, requires certain certifications and provisions, set forth herein, to be included in all contracts.

Liability/Indemnity

The Contractor acknowledges that DFID will not be held responsible for or in relation to the activities of the Contractor under this Contract.

Right of Access/ Audit

The Contractor shall permit Mercy Corps, its donor, DFID (UK), and/or the UK's National Audit Office and/or any of their duly authorized representatives, access to project sites and relevant records, including books, documents, papers (including in electronic format) for the purpose of monitoring, evaluation and audit. Such verification or audit may take place at any time during this Contract and up to seven years after final payment made under this Contract.

Anti-Corruption and Anti-Bribery

The parties recognize that Mercy Corps has a zero tolerance approach to bribery and corruption. The Contractor will comply with all relevant anti-bribery and anti-corruption laws (including the UK Bribery Act 2010) and comply with the principles of Mercy Corps' Anti-Corruption and Anti-Bribery Policies, or equivalent policies, including: (a) not accepting or offering a bribe of facilitation payment; and (b) reporting immediately to Mercy Corps any bribery issues which the Contractor becomes aware of during this Contract; and, at the reasonable request of Mercy Corps, confirming in writing that they have complied with this clause and provide any information reasonably requested in support of such compliance. MC recognizes that in complying with this clause, the Contractor is not expected to risk life, limb or freedom.

Cancelation of the Contract

If any illegal or corrupt practices were or are committed in the award or execution of this Contract, including if any offer, gift, payment, contribution or benefit of any kind was accepted as an inducement or reward for the award or execution of this Contract, this Contract will be cancelled with immediate effect, in which case Mercy Corps will return to the Contractor any items delivered and the Contractor will return to Mercy Corps any funds paid (at each of their own cost, unless otherwise agreed).

Confidentiality

The Contractor acknowledges that Mercy Corps has reporting obligations to DFID. Accordingly, the Contractor consents to Mercy Corps sharing information about the Vendor or the Services with DFID as required.

Conflict of Interest

- (a) The Vendor shall take all reasonable precautions to avoid any conflict of interests and shall inform MC without delay of any situation constituting or likely to entail a conflict of interests.

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- (b) There is a conflict of interests where the impartial and objective exercise of the functions, tasks and activities under this Contract is compromised for reasons involving family, emotional life, political or national affinity, economic interest or any other shared interest with another person or party.

Principal of Ethical Procurement

The Contractor acknowledges that Mercy Corps must comply with DFID's principle of Ethical Procurement including adhering to the minimum ethical standards of the avoidance of child labour, and the respect of basic social rights and working conditions based on international labour standards.

Child Protection

The Contractor acknowledges that, under the Donor Contract, the recipients of funds are required to have a robust child protection policy and mechanisms to monitor its adherence and that it is important that a focus on child protection is maintained throughout the lifecycle of the Project. The Donor reserves the right to ask for the relevant child protection policy and mechanisms and test that they are implemented during the life of the Project.

B: DOS funded Program

Mercy Corps, in accordance with donor regulations, requires certain certifications and provisions, set forth herein, to be included in all contracts.

1. The Contractor is reminded that U.S. Executive Orders and U.S. law prohibits transactions with, and the provision of resources and support to, individuals and organizations associated with terrorism. It is the legal responsibility of the Contractor to ensure compliance with these Executive Orders and laws.
2. Contractor certifies that neither it nor its principals is presently excluded or disqualified from participation in this transaction by any US Government department or agency.
3. Contractor certifies that it will not and has not used any funds received directly or indirectly from the U.S. Government has been paid or will be paid to any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of U.S. Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining this Contract or any other U.S. government funded project.
4. Mercy Corps, the US Department of State, the Inspector General of the United States, and the Comptroller General of the United States, or any of their duly authorized representatives have the right of timely and unrestricted access to any books, documents, papers and records of Contractor that are pertinent to this Contract, in order to make audits, examinations, excerpts and transcripts and copies of such documents. This right also includes timely and reasonable access to a Contractor's personnel for the purpose of interview and discussion related to such documents.
5. The U.S. Government is opposed to prostitution and related activities, which are inherently harmful and dehumanizing, and contribute to the phenomenon of trafficking in persons. None of the funds made available under this contract may be used to promote, support, or advocate for the legalization or practice of prostitution. Nothing in the preceding sentence shall be construed to preclude assistance designed to ameliorate the suffering of, or health risks to, victims while they are being trafficked or after they are out of the situation that resulted from such victims being trafficked. The Contractor does not promote, support, or advocate the legalization or practice of prostitution.
6. Mercy Corps has the right to terminate this Contract, without penalty, if Contractor or its employees, or any Subcontractor or its employees, engage in any of the following conduct:
 - (i) Trafficking in persons (as defined in the Protocol to Prevent, Suppress, and Punish Trafficking in Persons, especially Women and Children, supplementing the UN Convention against Transnational Organized Crime) during the period of this Contract;

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- (ii) Procure a commercial sex act during the period of time that this Contract is in effect; or
 - (iii) Use forced labor in the performance of the Contract.
7. The Contractor agrees to incorporate the terms of “Exhibit C” word-for-word in all of its sub-contracts funded under this Contract, if any.

C: European Funded Programs

Mercy Corps has received funding from European Union, designated herewith as the Donor. Mercy Corps, in accordance with the Donor regulations under which this contract is executed, requires certain certifications and provisions, set forth herein, to be included in all contracts.

Liability/Indemnity

Under no circumstances nor for any reason whatsoever will the Donor be held liable for damages as a result of the work pursuant to this Contract.

Right of Access/ Audit

- (a) The Contractor will be responsible for holding all invoices, receipts and financial and accounting documents relating to this Contract for at least seven years following final payment made under this Contract.
- (b) The Contractor will allow Mercy Corps or the Donor (or any other organisation authorised by the Donor) access to the location where the Contractor is based or any location where the Services are being implemented and to all documents, information and other material related to this Contract (including in electronic format), necessary to assess, or audit the implementation of the project and compliance with this Contract. Such audit may take place at any time during this Contract and up to seven years following final payment made under this Contract.

Confidentiality

The Contractor acknowledges that Mercy Corps has reporting obligations to the Donor. Accordingly, the Contractor consents to Mercy Corps sharing information about the Contractor or the Services with the Donor as required.

Anti-corruption

The Parties recognize that Mercy Corps has a zero tolerance approach to bribery and corruption. The Contractor will comply with all relevant anti-bribery and anti-corruption laws (including the UK Bribery Act 2010) and comply with the principles of Mercy Corps’ Anti-Corruption and Anti-Bribery Policies, or equivalent policies, including: (a) not accepting or offering a bribe or facilitation payment; and (b) reporting immediately to Mercy Corps any bribery issues which the Contractor becomes aware of during this Contract; and, at the reasonable request of Mercy Corps, confirming in writing that they have complied with this Clause and provide any information reasonably requested in support of such compliance.

Mercy Corps recognizes that in complying with this Clause, the Contractor is not expected to risk life, limb or freedom.

Principal of Ethical Procurement

The Contractor acknowledges that Mercy Corps must comply with the Donor’s principle of Ethical Procurement including adhering to the minimum ethical standards of the avoidance of child labour, and the respect of basic social rights and working conditions based on international labour standards.

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D: USAID Funded Programs

Mercy Corps, in accordance with donor regulations, requires certain certifications and provisions, set forth herein, to be included in all contracts.

1. The recipient must not engage in transactions with, or provide resources or support to, individuals and organizations associated with terrorism, including those individuals or entities that appear on the Specially Designated Nationals and Blocked Persons List maintained by the U.S. Treasury (online at: <http://www.treasury.gov/resource-center/sanctions/SDNList/Pages/default.aspx>) or the United Nations Security designation list (online at: http://www.un.org/sc/committees/1267/aq_sanctions_list.shtml).
2. Contractor certifies that neither it nor its principals is presently excluded or disqualified from participation in this transaction by any US Government department or agency.
3. Contractor certifies that it will not and has not used any funds received directly or indirectly from the U.S. Government to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of U.S. Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining this Contract or any other U.S. government funded project.
4. Mercy Corps, USAID, and the Comptroller General of the United States, or any of their duly authorized representatives, shall have access to any books, documents, papers and records of Contractor which are directly pertinent to this Contract for the purpose of making audits, examinations, excerpts and transcriptions.
5. The Contractor or its employees, or any Subcontractor or its employees, must not engage in any of the following conduct:
 - (i) Trafficking in persons (as defined in the Protocol to Prevent, Suppress, and Punish Trafficking in Persons, especially Women and Children, supplementing the UN Convention against Transnational Organized Crime) during the period of this Contract;
 - (ii) Procure a commercial sex act during the period of this Contract;
 - (iii) Use forced labor in the performance of the Contract; or
 - (iv) Commit acts that directly support or advance trafficking in persons, including the following acts:
 - a. Destroying, concealing, confiscating, or otherwise denying an employee access to that employee's identity or immigration documents;
 - b. Failing to provide return transportation or pay for return transportation costs to an employee from a country outside the United States to the country from which the employee was recruited upon the end of employment if requested by the employee, unless:
 - exempted from the requirement to provide or pay for such return transportation by Mercy Corps under this award; or
 - the employee is a victim of human trafficking seeking victim services or legal redress in the country of employment or a witness in a human trafficking enforcement action;
 - c. Soliciting a person for the purpose of employment, or offering employment, by means of materially false or fraudulent pretenses, representations, or promises regarding that employment;
 - d. Charging employees recruitment fees ; or
 - e. Providing or arranging housing that fails to meet the host country housing and safety standards.

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The Contractor agrees to report in a timely manner to Mercy Corps any credible information from any source that alleges the contractor or any sub-contractor has engaged in any of the prohibited activities identified in this provision.

6. The Contractor must inform its employees working under this contract in the predominant native language of the workforce that they are afforded the employee whistleblower rights and protections provided under 41 U.S.C. 4712; and
7. Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements
 - (a) The Contractor must not require its employees or sub-contractors to sign or comply with internal confidentiality agreements or statements that prohibit or otherwise restrict employees or sub-contractors from lawfully reporting waste, fraud, or abuse related to the performance of this contract to Mercy Corps or to USAID's Office of the Inspector General.
 - (b) The Contractor must notify current employees and sub-contractors that prohibitions and restrictions of any preexisting internal confidentiality agreements or statements covered by this provision, to the extent that such prohibitions and restrictions are inconsistent with the prohibitions of this provision, are no longer in effect.
 - (c) If Mercy Corps, USAID or other authorized officials of the US Government determines that the Contractor is not in compliance with the requirements of this provision, Mercy Corps may, at its sole discretion, suspend or terminate the contract. Further, Mercy Corps may, at its sole discretion, decide not pay a portion or all of amounts invoiced or expenditures incurred, as applicable, by the Contractor with funds provided under this contract, and also may require the Contractor to refund a portion or all of any amounts paid to the Contractor under this contract.
 - (d) Definitions:

Terms in this clause will have the meaning defined in this section or as defined in 2 CFR 200.

“Internal confidentiality agreement or statement” means a confidentiality agreement or any other written statement that the Contractor requires any of its employees or sub-contractors to sign regarding nondisclosure of recipient information, except that it does not include confidentiality agreements arising out of civil litigation or confidentiality agreements that Contractor employees or sub-contractors sign at the behest of a US government agency.
 - (e) The Contractor must include this provision, including this paragraph (e), in subawards and sub-contracts funded under this contract.
8. Contractor must disclose, in a timely manner, in writing to the USAID Office of Inspector General and Mercy Corps all violations of US government criminal law involving fraud, bribery or gratuity violations potentially affecting this Contract.

Disclosures to USAID must be sent to:
U.S. Agency for International Development
Office of the Inspector General
P.O. Box 657
Washington, DC 20004-0657
Phone: 1-800-230-6539 or 202-712-1023
Email: ig.hotline@usaid.gov
URL: <https://oig.usaid.gov/content/usaid-contractor-reporting-form>

9. USAID policy requires that the contractor not discriminate against any beneficiaries in implementation of this contract, such as, but not limited to, by withholding, adversely impacting, or denying equitable access to the benefits

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provided through this contract on the basis of any factor not expressly stated in the contract. This includes, for example, race, color, religion, sex (including gender identity, sexual orientation, and pregnancy), national origin, disability, age, genetic information, marital status, parental status, political affiliation, or veteran's status. Nothing in this provision is intended to limit the ability of the contractor to target activities toward the assistance needs of certain populations as defined in the contract.

10. The Contractor agrees to incorporate the terms of “Schedule II – subsection C” word-for-word in all of its sub-contracts funded under this Contract, if any.

Reporting of currency and cash-based transaction required under Nigerian laws.

1. The special control unit against money laundering (SCUML) as well as Federal Ministry of Industry, trade and investment, in line with the provision of the “Money Laundering (Prohibition) Act (TPA)” 2011 (as amended) and Federal Ministry of Industry, Trade and Investment (designation of Non-Financial institutions) 2013 and 2016 respectively, requires designated non-financial institutions to report all currency transactions of N5,000,000 and above, in case of an individual or N10,000,000 and above, in the case of a body corporate within seven (7) days from the date of transaction.
2. The laws also require designated non-financial institutions to report all cash-based transactions in excess of \$1,000 or its equivalent within seven (7) days to SCUML through its online platform.
3. Accordingly, Mercy Corps, being a registered and designated non-financial institution, non-compliance with above requirements in clause a and b of this document is obliged to report all transaction to SCUML.
4. By signing this document, the vendor/contractor/service provider unconditionally allows Mercy Corps to share necessary data and documents with SCUML and the “Economic and Financial Crimes Commission (EFCC).
5. Vendor/contractor/service provider also agrees to allow SCUML and EFCC the unconditional access to his bank account(s), account books and daily ledger with regard to the amount paid against this contract.

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EXHIBIT A

FORM TASK ORDER - **FIXED PRICE**

Task Order No. _____

1. **Contractor:** _____.
2. **Master Service Agreement No.:** _____.
3. **Statement of Work (the “SOW”):** In accordance with the terms of the above-referenced Master Services Agreement, Contractor agrees to perform the following services in the following manner:
 - a. Task Order Scope of Work: **[Include a narrative description of the work being performed under this contract that fully outlines all of the tasks required to achieve the deliverables]**
 - b. Deliverables: The Contractor shall deliver the following deliverables in accordance with the schedule set in Section 4 below:
 - i. Deliverable 1: **[Include a description of the individual deliverable, making sure they fit within the SOW stated in Schedule I of the MSA.]**
 - ii. Deliverable 2: **[add additional deliverables as needed]**
4. **Performance Period:** This Task Order shall have an effective date of XXX and, unless earlier terminated in accordance with Section 13 of the Agreement, an expiration date of XXX. The individual due dates of each deliverable are as follows:

#Deliverable	Deliverable Description	Deliverable Due Date

5. **Price:** This is a fixed price Task Order. Mercy Corps agrees to pay Contractor no more than **[describe the price per deliverable]** for services rendered under this Task Order. Payment for deliverables will be made according to the schedule below: **[Refer to the Service Agreement template for more guidance regarding Cost Reimbursable or Time and Materials payment and pricing terms.]**

#Deliverable	Deliverable Description	Deliverable Price	Total Price

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IN WITNESS WHEREOF, this Task Order has been duly executed by the parties' Authorized Representatives as of the date written below.

DATED: _____

MERCY CORPS

CONTRACTOR

Name:

Name:

Title:

Title

For Mercy Corps internal purpose only				
PR Number	Fund Code	GL Account	LIN Code	Office Code

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7. Attachments to the Tender Package

Attachment 1 -Supplier Information Form.

This document must be submitted with your bid

The information provided will be used to evaluate the Company before contracting with the Mercy Corps.

Please complete all fields.

Supplier Information

Company Name	
Any other names company is operating under (Acronyms, Abbreviations, Aliases)	
Previous names of the company	
Address	
Website	
Phone/Fax Numbers	Phone: _____ Fax: _____
Primary Contact	Name: _____ Phone Number: _____ Email Address: _____
# of Staff	
# of Locations	
Avg. Value of Stock on Hand (USD)	

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Government - owned (yes/no)	
Name(s) of Board of Directors	
Name(s) of Company Owner(s)	
Parent companies, if any	
Subsidiary or affiliate companies, if any	
Vendor experience	
How many years of experience do you have in this field?	
What is your primary area of business?	
Do you have NGO, INGO and UN Agencies Experience? (If yes / please attach the copies of the experience certificates or contracts).	
Do you understand the security situation within Borno State and the Northeast?	
Vendor Capacity	
How long will your price remain valid (The Longer the period the better)	
Number of Total employees?	
Have you attached the photographs of your office?	

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Do you have the ability to get Military clearance to transport item across districts and LGAs within Borno State?	
Complementary services offered to MC?	

Delivery Time/Completion Time

How many days, from the time of contract signature (Task Order) will it take you to deliver service?	
--	--

Financial Information

Bank Name and Address	
Name under which company is registered at bank	
Payment Terms. Payment will be done in wire transfer do you agree?	
MC will make payment after the receiving of entire order, do you agree on the terms?	

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References

Client Name:	<u>Contact Name, Phone, Email Address:</u>
Client Name:	<u>Contact Name, Phone, Email Address:</u>
Client Name:	<u>Contact Name, Phone, Email Address:</u>

Supplier Self-Certification of Eligibility

Company certifies that:

1. It, its affiliates and subsidiaries, owners, officers, directors and key employees (to the best of its knowledge) are not the subject of any government’s sanctions, designations, donor rules or prohibitions, or laws prohibiting transactions with it/them. It is not the subject of any donor government investigation into its misconduct with any other recipient of that donors funding.
2. It, its affiliates and subsidiaries, owners, officers, directors and key employees have not and do not engage in any form of terrorism or attacks on civilians and do not provide any form of material support or financial resources for individuals or organizations that do engage in any form of terrorism or deliberate attacks on civilians.
3. It, its affiliates and subsidiaries, owners, officers, directors and key employees have not and do not engage in weapons or drugs manufacture, transport, sale or distribution.
4. It is not in default on any material credit agreement, bankrupt or being wound up, are having its affairs administered by the courts, have entered into arrangements with creditors, have suspended business activities, are the subject of proceedings concerning those matters, or are in any analogous situation arising from a similar procedure provided for in national legislation or regulations.
5. It is has not been determined to be in breach of a material contract by any legal body anytime within the past 2 years.
6. It pays taxes as and when due and is not currently the subject of any investigation or proceeding related to back-owed taxes.
7. It provides workers compensation insurance to its workers in accordance with the laws of the countries where it operates.
8. It pays social security obligations as required in the countries where it operates.
9. It, its owners, officers and directors have not been convicted of an offense concerning its professional conduct and has not engaged in grave professional misconduct.

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10. It, its affiliates and subsidiaries, owners, officers, directors and key employees have not been the subject of criminal investigation or judgement for fraud, corruption, human trafficking, spying, weapons transport or smuggling, sexual exploitation or abuse, involvement in a criminal organization or any other criminal activity.
 11. It treats its employees with dignity and respect and maintains social operating standards, including:: working conditions and social rights: avoidance of child labor, bondage, forced labor, human trafficking or exploitation; assurance of safe and reasonable working conditions; freedom of association; freedom from exploitation, abuse, and discrimination; protection of basic social rights of its employees and Mercy Corps beneficiaries.
 12. To the best of its knowledge, no Mercy Corps employee, officer, consultant or other party related to Mercy Corps has a financial interest in the Company's business activities, nor is any Mercy Corps employee related to any owner, officer, director or employee of the company, and, if so, it will ensure that the relationship is disclosed to Mercy Corps and will not be used for improper influence. Discovery of an undisclosed Conflict of Interest will result in immediate revocation of the Company's Authorized Supplier status and disqualification of Company from participation in future Mercy Corps procurement.
 13. It understands that attempting to or agreeing to provide anything of value to any Mercy Corps employee, agent or representative for the purpose of encouraging that person to award Company a contract or take or not take any action related to any contract will result in immediate termination of any agreement. Company certifies that it does not engage in such conduct..
 14. It understands that Mercy Corps seeks fair and open competition and the fairest price available and that any attempt by company to subvert fair and open competition, including working with other bidders to fix prices, working to exclude competition, seeking confidential information from Mercy Corps or other bidders, using multiple related or controlled companies to give the appearance of competition, or any similar activity, will result in termination of any agreement. Company certifies that it does not engage in such conduct.
 15. It understands that Mercy Corps prohibits any of its partners or suppliers from bribing public officials and certifies that it does not do so.
 16. It is not conducting business under other names or aliases that have not been declared to Mercy Corps.
- If the Company cannot certify to any of the above it should explain why not. Mercy Corps may take the individual circumstances into account for some situations. However, any false certification could be grounds for immediate disqualification and termination of any future agreement.

By signing the Supplier Information Form you certify that your Company is eligible to supply goods and services to major donor funded organizations and that all of the above statements are accurate and factual.

Company Name: _____

Name of Representative: _____

Title: _____

Signature: _____

Date: _____

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MERCY CORPS USE ONLY

Following documents have been provided:

Documents	

I _____ an employee of Mercy Corps having completed and reviewed this form confirm the accuracy of information provided:

Name _____

Title _____

Signature _____

Date* _____

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Attachment 2 - Price Offer Sheet.

S/N	SERVICE DESCRIPTION	Qty	Unit	Unit price
A	PLUMBING AND SANITARY FITTINGS			
1	Repair and change of Toilet seat cover	1	Pce	
2	PVC Flexible Connector	1	Pce	
3	GV Flexible Connector	1	Pce	
4	Complete Shower Mixer	1	Pce	
5	Shower Flexible Hose + Telephone	1	Pce	
6	Shower Pole + Rose	1	Pce	
7	Toilet Hand Sprayer	1	Pce	
8	GV 1/2" tap	1	Pce	
9	GV 3/4" tap	1	Pce	
10	GV 1" tap	1	Pce	
11	PVC Kitchen Tap	1	Pce	
12	Sinc Tap Single	1	Pce	
13	Sinc Tap Double cabin	1	Pce	
14	GV 1/2" Ball Valve	1	Pce	
15	GV 3/4" Ball Valve	1	Pce	
16	GV 1" Ball Valve	1	Pce	
17	Complete Flow master	1	Pce	
18	Flushing Handle	1	Pce	
19	1/2" Unions	1	Pce	
20	3/4" Unions	1	Pce	

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21	1" Unions	1	Pce	
22	1/2" Nipple	1	Pce	
23	3/4" Nipple	1	Pce	
24	1" Nipple	1	Pce	
25	1/2" Sockets	1	Pce	
26	3/4" Sockets	1	Pce	
27	1" Sockets	1	Pce	
28	1/2" Elbow	1	Pce	
29	3/4" Elbow	1	Pce	
30	1" Elbow	1	Pce	
31	1/2" Tee	1	Pce	
32	3/4" Tee	1	Pce	
33	1" Tee	1	Pce	
34	Length of 1 1/4" Pipe	1	Pce	
35	Length of 2" Pipe	1	Pce	
36	Length of 4" Pipe	1	Pce	
37	Magic Waste 1 1/4"	1	Pce	
38	Magic Waste 4"	1	Pce	
39	Automatic 1.5HP pumping machine	1	Pce	
40	Repair of automatic 1.5HP pumping machine	1	Pce	
B	ELECTRICAL			
1	Replacement Wall bracket fitting and bulb (In door)	1	Pce	
2	Replacement Outer fitting and bulb (Outdoor)	1	Pce	

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3	LED light 3Watts Vell Max	1	Pce	
4	LED light 6Watts Vell Max	1	Pce	
5	LED light 12Watts Vell Max	1	Pce	
6	LED light 50Watts AKT	1	Pce	
7	LED light 100Watts AKT	1	Pce	
8	Energy Saving Bulb 18Watts Torch	1	Pce	
9	Energy Saving Bulb 23Watts AKT	1	Pce	
10	Energy Saving Bulb 40Watts Torch	1	Pce	
11	Lamp Holder	1	Pce	
12	Water Heater Switch 20Amps Volex	1	Pce	
13	AC Switch 20Amps Volex	1	Pce	
14	Circuit Breakers 100Amps (OXFORD ELCB)	1	Pce	
15	Circuit Breakers 60Amps (OXFORD ELCB)	1	Pce	
16	Circuit Breakers 5Amps	1	Pce	
17	Circuit Breakers 10Amps	1	Pce	
18	Circuit Breakers 15Amps	1	Pce	
19	Circuit Breakers 20Amps	1	Pce	
20	Circuit Breakers 25Amps	1	Pce	
21	Circuit Breakers 30Amps	1	Pce	
22	100 Amps Porcelain Fuse (Kit Kat) NIPL	1	Pce	
23	200 Amps Porcelain Fuse (Kit Kat) NIPL	1	Pce	
24	13Amps socket (Volex)	1	Pce	
25	13Amps socket Double (Volex)	1	Pce	

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26	One gang Two ways Switch	1	Pce	
27	Two gang Two Ways Switch	1	Pce	
28	Three gang Switch	1	Pce	
29	15Amps socket (Volex)	1	Pce	
30	13Amps Plug (A & B)	1	Pce	
31	15Amps Plug (A & B)	1	Pce	
32	Flexible Cable 3 x 2.5mm	1	Pce	
33	Cable 3 x 2.5mm	1	Pce	
34	Cable 2 x 1.5mm	1	Pce	
35	Cable single 2.5mm	1	Pce	
36	Cable single 1.5mm	1	Pce	
37	Cable single 4.0mm	1	Pce	
38	Cable single 6.0mm	1	Pce	
39	Checking and correction of Single-Phase distribution board	1	Pce	
40	Checking and correction of Three Phase distribution board	1	Pce	
41	Replacement of Single-Phase distribution board (D6)	1	Pce	
42	Replacement of Single-Phase distribution board (D8)	1	Pce	
43	Replacement of Three Phase distribution board (D4)	1	Pce	
44	Replacement of Three Phase distribution board (D6)	1	Pce	
45	Replacement of Three Phase distribution board (D8)	1	Pce	
46	Replacement of three phase Stanly changeover (200A)	1	Pce	
47	Replacement of three phase Stanly changeover (100A)	1	Pce	
48	Replacement of Electrical cooker Unit	1	Pce	

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49	Pattress Box 3 X 3	1	Pce	
50	Pattress Box 3 X 6	1	Pce	
51	Trunk 25 X 16	1	Pce	
52	Trunk 40 X 25	1	Pce	
53	Trunk 50 X 50	1	Pce	
54	PVC Pipe 20mm	1	Pce	
55	PVC Pipe 25mm	1	Pce	
56	Coupler 20mm	1	Pce	
57	Coupler 25mm	1	Pce	
58	Insulation Tape	1	Pce	
C	FURNITURE AND CARPENTRY			
1	Change of complete door lock	1	Pce	
2	Change of door cylinder	1	Pce	
3	Change of hinges	1	Pce	
4	Repair of broken bed frame	1	Pce	
5	Replacement of Wardrobe Key	1	Pce	
6	Repair of Wardrobe	1	Pce	
7	Repair of Office Table	1	Pce	
8	Repair of Kitchen Cupboard/ Cabinet	1	Pce	
D	AIRCONDITIONAL REPAIRS AND MAINTENANCE			
1	Refilling of gas for split unit for 1.5 HP	1	Pce	
2	Refilling of gas for split unit for 2.0 HP	1	Pce	
3	Refilling of gas for split unit for 2.5HP	1	Pce	

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4	servicing of split unit for 1.5HP	1	Pce	
5	Servicing of split unit for 2.0 HP	1	Pce	
6	Servicing of split unit for 2.5 HP	1	Pce	
7	Repairs of split unit 1.5HP/ 2.0HP/ standing unit 2.5HP	1	Pce	
8	Installation of split unit 1.5HP	1	Pce	
9	Installation of split unit 2.0HP	1	Pce	
10	Installation of split unit 2.5HP	1	Pce	
11	Replacement of 1.5HP split unit Compressor	1	Pce	
12	Replacement of 2.0HP split unit Compressor	1	Pce	
13	Replacement of 2.5HP split unit Compressor	1	Pce	
14	Repair of 1.5HP/2.0HP/ Standing Unit 2.5HP Inner unit panel	1	Pce	

Note: A supplier is required to quote for all item in all locations mentioned, and if unit prices of materials & costs for services differ by location, Supplier is expected to replicate this list of items and provide prices as per location, this should be done in supplier's company letterhead, signed, and stamped.